

Collectorpro Appraiser Edition – How to fix loFTP errors when Checking for Updates  
Revised 08/15/2018  
CONFIDENTIAL

**Issue**

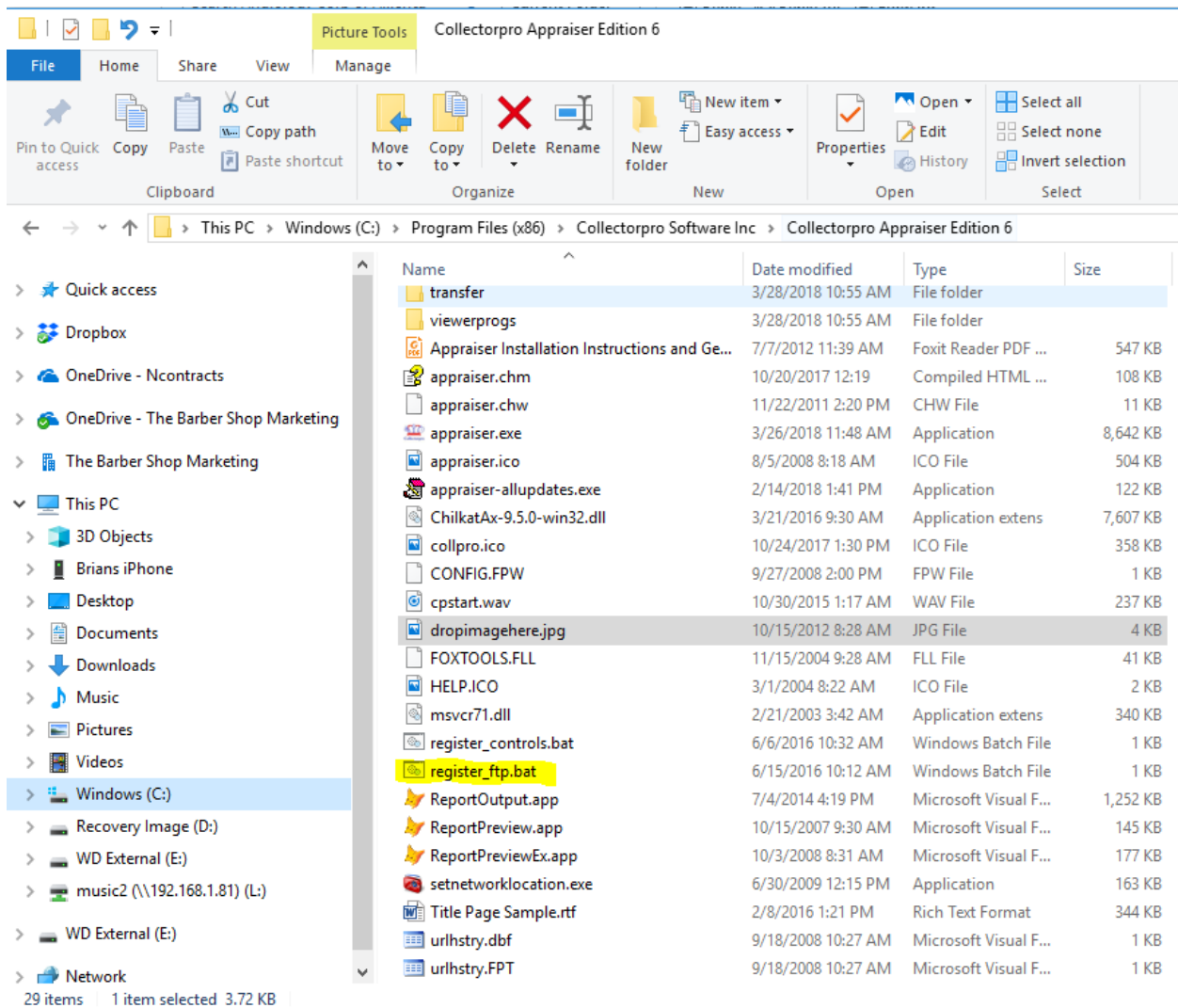
When you use Utilities – Check for Updates or Utilities – Download latest report layouts you receive an loFTP not found or similar error

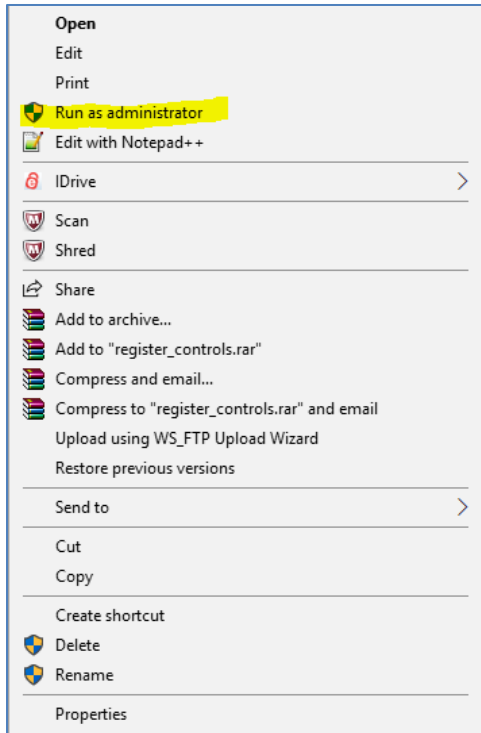
**How to Fix:**

Open Windows File Explorer

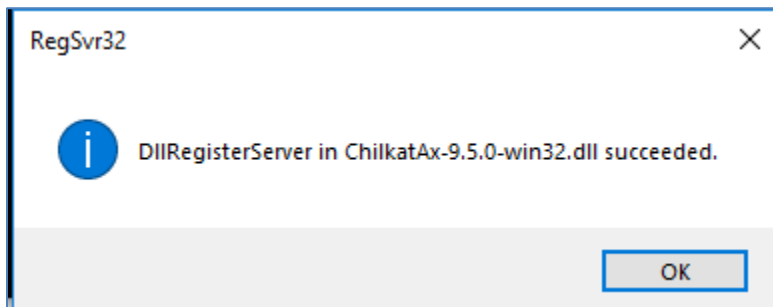
Open the “C:\Program Files (x86)\Collectorpro Software Inc\Collectorpro Appraiser Edition 6\” folder

Right click on the file named “register\_ftp.bat” and left click on Run As Administrator





When finished this screen will be displayed. Press the OK button to key to close the screen and then restart Collectorpro. Then press Enter to close the cmd (black) screen.



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